

December 6-7, 2022 | Omni Orlando Resort at ChampionsGate | Orlando, FL | hr-na.com



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### AGENDA

December 5, 2022

#### 4:20 - 5:20 pm

#### Town Hall: Secrets, Tips, and Tricks for Innovative Global HR Leaders in a World of Disruption and Change

- Understanding your workforce not as a monolith, but as different constituencies with different wants, needs, preferences, backgrounds, expectations, and understandings. How should HR best serve its many constituents without being caught in the middle of zero-sum games?
- Building allies, alliances, ambassadors, and assets to bring meaningful change to organizations from the top down and bottom up
- Working with critics and bringing opposition and pushback into the decision-making process to create stronger, better plans and projects
- Finding the positives in roadblocks, obstacles, and challenges. HR's role can often be as much about weathering storms as navigating the familiar day-to-day. What makes the difference in difficult times?

Moderator:







*Nakia McKenzie VP, Compensation, Benefits & HRIS AARP* 



Shammara Howell VP, Chief Field People Officer McDonald's Corporation





VP, Human Resources Americas **Nissan North America, Inc.** 



**United States Steel** 



Barry Melnkovic SVP & Chief Human Resources Officer US Steel

#### 5:25 - 6:00 pm

#### Effective Strategies to Launch and Manage Second-Chance Employment Initiatives

- Widening and deepening the available talent pool while improving both talent acquisition and talent retention of a motivated workforce of non-violent offenders who have paid their debt to society is not just good business, but good for business
- What does getting started look like, and what do you need both internally and externally to get a second-chance employment program up and running?
- Discussing some of the special considerations to keep in mind that empower your new employees to do well in their new roles while also understanding some of the challenges they are dealing with as they build the next chapter of their lives
- What can other organizations take away from our experience to date?



Pat Rowan VP HR Global Corporate Functions Procter & Gamble



Anyah Land, MS, MPH, SHRM-CP Human Resources Manager Procter & Gamble

6:00 - 7:00 pm



**December 6, 2021** 

- 7:00 7:45 am Registration and Breakfast
- 7:45 7:50 am Opening Remarks and Important Announcements
- 7:50 8:00 am Chair's Welcome Address



*Tiffanie Boyd SVP & Chief People Officer McDonald's, USA* 

#### 8:00 - 8:35 am

# Fireside Chat: Purpose At Work: How Google Is Forging a New Frontier for Diversity and Inclusion

- Where are most companies missing the mark with diversity, equity, and inclusion? How is this affecting abilities to attract and retain top talent?
- Shifting internal conversations to ensure leaders and teams are deeply engaged to build a culture of empowerment and safety
- Focusing on senior leadership: Overcoming fears of failure, encouraging effort, whole-picture thinking, and deconstructing old habits
- Leveraging partnerships that disrupt traditional approaches to DEI and building community and shared experiences across your corporate culture
- Solving environmental issues that create exclusion to produce long lasting change



*Melonie Parker Chief Diversity Officer Google* 

8:35 - 9:10 am

#### Talent Attraction, Development and Retention in Times of Shifting Employee Expectations

- Worker expectations are constantly shifting and HR is being challenged to step up and evolve in big ways to meet those expectations.
- Discussing ways to build and strengthen connections between employers and employees, between management and teams, and between individual team members
- Building opportunities to learn and grow personally and professionally as part of the larger effort to invest in our people to make what we do and who we are better
- Making our organization a place where people want to work, feel valued, and know they are part of a larger whole that is creating a better world
- Showcasing how our ability to attract, develop and retain a diverse and engaged workforce across Nike fosters and accelerates a culture of innovation which keeps us in the lead



*Monique Matheson EVP, Chief Human Resources Officer Nike* 

ROOM 1 CHAIR

# ROOM 2 CHAIR



Marybeth Gray SVP Health & Welfare Consulting Trion, a Marsh & McLennan Agency

### **ROOM 3 CHAIR**

# **StlasJobs**





9:55 - 11:35 am

Pre-Arranged One-to-One Meetings

 $10:00\ am-10:20\ am:$  Meeting Slot 1/Networking  $10:25\ am-10:45\ am:$  Meeting Slot 2/Networking  $10:50\ am-11:10\ am:$  Meeting Slot 3/Networking  $11:15\ am-11:35\ am:$  Meeting Slot 4/Networking

#### 11:40 am - 12:15 pm

WORKSHOP

BREAKOII

ROOM

#### High-Volume Hiring 101: Tactics For Success

Finding the most qualified candidates for a large number of open positions against the clock can feel daunting. Fortunately, the right tools and guidance can make high-volume hiring a lot easier. Join David Pumpelly, Avature SVP, as he shares valuable best practices from our customers' to help reimagine your high-volume hiring efforts. Regardless of what your unique high-volume hiring scenario may be, these key insights will help optimize your recruiters' day-to-day activities:

- Saving time by starting off with a database of highly qualified talent
- Identifying the most qualified candidates quickly with assessment features
- Preventing bottlenecks and meeting unique requirements by leveraging smart automation and customization.
- Streamlining candidate engagement, screening and more.



David Pumpelly SVP North America Avature

#### 11:40 am - 12:15 pm Employee Experience: IT, HR and Operations Unite to Drive Desired Business Outcomes

Economic uncertainty and challenges in acquiring and retaining talent, are making employee experience (EX) an operational imperative. HR, IT and operational leaders often understand EX differently, and our global study reveals an even further divide between how employees feel their organizations are meeting their expectations.

To improve experience, now is the time to deliver EX initiatives that bridge the divide between employee expectations and desired business outcomes. We'll share the global study results and discuss how to make improvements in employee experience that matter most.







Sandra Moran Chief Marketing Officer WorkForce Software

#### 11:40 am - 12:15 pm

#### Managing Your Workforce During Periods of Market Volatility

In response to the COVID-19 Pandemic, employers across all industries experienced various levels of labor imbalance. For many, this led to reductions in force. For others, a boom in hiring. Employers now face new pressures as they embrace for economic uncertainty, leading to questions and concerns about how to manage their workforce with minimal disruption. During this panel, we will share best practices for managing your workforce in a volatile market, including what your legal obligations are and the state and federal requirements to navigate when making certain restructuring decisions.





Yesenia Gallegos Partner McDermott Will & Emery





Dawn Peacock Associate McDermott Will & Emery

#### 12:20- 12:55 pm

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#### The Business Imperative for Emotional Wellness in the Workplace

- Supporting mental health and employee wellness in a dynamic and rapidly changing world.
- Understanding the evolving mental health landscape.
- Implications for the future talent pipeline and pivotal transition points.
- Best practices for establishing a wide range of programs to support employees and their families.

BANK OF AMERICA 🧡

Anne Oxrider SVP, Global Compensation & Benefits Bank of America

12:55 - 1:55 pm

#### Lunch-And-Learn Roundtable Discussions

Themed lunches are roundtable discussions on specific industry issues and challenges during lunch hour. Each roundtable will be led by a sponsor or delegate who is an expert in the field. Limited seating is available, so please sign up for your preferred topic through the event app. Choose from:



Benefits and Compensation: How to Incentivize and Motivate Senior Leaders

# **KELTIC**



Rachel Lei CEO Keltic Canada Development

Taking the First Steps Integrating New Technology/Al into the HR Structure





Anne Anderton Warren, SPHR, SHRM-SCP EVP & Chief Human Resources and Talent Officer MKC

#### Navigating Cost Controls in the World of Private Equity



PRITCHARD INDUSTRIES A Building Services Company



Victoria Pasquale SVP of Human Resources Pritchard Industries

#### Leading Transformational Change





**Rebecca McGarr** EVP HR Shell Projects & Technology **Shell** 

Rapid Growth Management Under Internal and External Constraints





**Brandy Sislow** CHRO **Kendra Scott** 

Understanding 6 Key Challenges Organizations Will Face in the Future

> **O.C.TANNER** Thrive at work



*Anthony DiFoggio* VP, Sales & Business Development **0.C. Tanner** 

#### Employee Experience and Retention Rate





*Galyna Krugov* Group Director HR Employee Services Operations *Ryder System, Inc.* 

New Recruiting Strategies for the New Normal of Business

### **Smart**Recruiters



Allyn Bailey Executive Director Hiring Success Services SmartRecruiters

#### As a Remote Worker, Do You Know What's Being Said Around the Water Cooler?





*Lora Price* Director, Human Resources *Lipman Brothers, LLC* 

How to Deliver Exceptional Employee Experiences to Achieve Better Business Results





*Melissa Johnston VP of Human Resources Pacific Bells, LLC* 

Dispelling the Myths Regarding DE&I and HR integration





*Brooke Cartus VP of Diversity, Equity & Inclusion Seminole Hard Rock* 

# Employee Engagement in the Post-COVID World



*Tiffany Surat* Director, Human Resources *Solotech* 



Former Executive VP Human Resources Digital Media Solutions

1:55 - 2:30 pm

#### Walmart's People Transformation

- Partnering with the business to deliver on Walmart's mission creating Good Jobs, Great Careers, and a Better Life for our Associates
- Leveraging data-driven decision making to transform our business for the future.
- Creating an Associate Value Proposition built around opportunity, inclusion, and well-being.
- Digitizing our tools and our work for the next generation of associates.
- The foundational role the People team plays in maintaining Walmart's culture.
- Listening at scale how Walmart gathers feedback and responds to 1.6 million associates in the U.S.



*Maren Waggoner SVP of People, End-to-End Operations Walmart* 

2:35 - 3:10 pm

#### **Building The Bridge of Employee Loyalty Through Pay**

Employee loyalty begins with commitment. And commitment is a two-way street. An impactful way to demonstrate your loyalty to your team is through programs such as on-demand pay that empowers employees to take control of their finances. Something so simple as the timing of one's pay can make a world of difference in an employee's life.

WORKSHOP BREAKOUT ROOM 1







*Melissa Johnston VP of Human Resources Pacific Bells, LLC* 

2:35 - 3:10 pm WORKSHOP BREAKOUT	<ul> <li>Healthcare Cost Surge – Hundreds of New Specialty Drugs &amp; Gene Therapies Ahead!</li> <li>Exciting Changes in Healthcare: How it Will Affect Your Bottom Line!</li> <li>We will see more change in Medical Advancements in the next 5 years than we have in the past 50!</li> <li>Join us for our discussion –</li> <li>State of the market in Healthcare from both a medical advancement as well as marketplace disrupters in the Tech and Carrier Industry</li> <li>Genomic treatments are curing diseases – but they are costing employers millions of dollars! We will discuss how employers are grappling with the cost of these cures and new to market solutions they should consider</li> </ul>
ROOM 2	<ul> <li>Develop strategies to reduce company liability and costs</li> <li>This session will interest every professional, whether you are responsible for your company's benefits, finances, or recruiting!</li> <li>MarshMcLennan Agency</li> <li>CTIOOT</li> </ul> Marybeth Gray SVP Health & Welfare Consulting Trion, a Marsh & McLennan Agency
2:35 - 3:10 pm WORKSHOP BREAKOUT ROOM 3	<ul> <li>Leading the Way in Fair Pay</li> <li>Now more than ever organizations are focusing on DEI and rightfully so. Organizations that hire, promote, pay equitably, and can prove it to their employees and investors will win the war for talent. If an organization doesn't have measures in place to prove it's a fair pay workplace, then it cannot ascend to the highest level of the pay equity maturity model and compete in a tight labor market. In this session we will</li> <li>Discuss how organizations can ascend the pay equity maturity model by specifically outlining the steps they need to take and in what order to prove that they are a fair pay workplace</li> <li>Highlight the characteristics of employers at each level, as well as the necessary tools and metrics required to advance to the next stage</li> <li>Share what leaders are doing to achieve pay equity in the workplacel goals</li> </ul>
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3:15 - 4:25 pm

#### Pre-Arranged One-to-One Meetings

- 3:15 pm 3:35 pm: Meeting Slot 5 / Networking
- 3:40 pm 4:00 pm: Meeting Slot 6 / Networking
- 4:05 pm 4:25 pm: Meeting Slot 7 / Networking

4:30 - 5:05 pm

#### The Science of Leadership – What Differentiates Good from Great

- Leadership has never been more important than it is today
- The leadership research is clear and we understand which qualities drive effective leadership
- Learn the science behind proven leadership characteristics and the competencies that build high-performing teams
- Hear how UnitedHealthcare scaled a shared language for attracting, assessing, developing and promoting talent
- Understand how learning behaviors and learning agility can contribute to building a culture of innovation





Stephanie Fehr EVP, Chief People Officer UnitedHealthcare 5:05 - 5:40 pm

#### Fireside Chat: Great Leadership Doesn't Just Happen

An effective and thriving workforce starts with attracting, assessing, hiring, and developing the right people. Building teams of leaders who allow all employees to grow, thrive and feel empowered is the cornerstone of creating great culture. Johnson & Johnson is taking a science-based approach to unlocking the potential in every future leader — to best place, advance and support individual employees on their career path. In this session, Michael Ehret, PhD, Head of Global Talent Management, will share insights into building the strongest ecosystem of talent development focused on these key themes:

- Hire: What makes a great leader?
- Credo-aligned talent access
- Grow: Empowering the next generation of leaders
  - Connecting passion with skills of the future via J&J Learn
- Hold accountable: Creating an environment of accountability
  - Future proofing with science-based and data-driven people decisions



Michael Ehret, PhD Head of Global Talent Management Johnson & Johnson

5:40 - 5:45 pm

Chair's Closing Address



Tiffanie Boyd SVP & Chief People Officer McDonald's, USA

5:45 - 7:00 pm



5:45 - 7:00 pm

HANGOUTS

From 5:45 pm onwards there will be three different 'Hangout' areas set up in the Exhibition Hall, each beside a bar. These are unmoderated opt-in networking opportunities for attendees to engage with their peers about the content and issues they enjoyed during the day's sessions. Choose the topic that interests you most and congregate at the appropriate Hangout.



6:30 pm - onwards



Will Host an Executive Dinner Location Trevi's (Private Dining Room) (By Invitation Only)

December 7, 2022

7:45 - 8:40 am

**Registration and Breakfast** 

8:05 - 8:40 am



**Fireside Chat: 2023 Is Coming in Hot. Are You Missing These 3 Priorities in Next Year's Plan?** Indicators already show the economy slowing, and organizations are tightening budgets as a result. What's the best strategy for HR leaders? Take the lead in finding ways to maximize efficiencies across people and existing program investments. Attend this session to hear how to successfully navigate business challenges by focusing on three key priorities:

- Tackle mental health issues: Burnout will continue to be a chief cause of job flight, with 88% of working parents suffering from exhaustion and fatigue at work, and 72% of frontline workers saying they're barely able to manage stress or worse.
- Address family care gaps 74% of employers believe supporting working parents is a top priority, but less than four in ten believe they're providing effective support. With 89% of sandwiched employees missing work due to caregiving demands, they may be right.
- **Supporting muti-generational workforce needs:** With 5+ generations employed today, finding solutions that work for all is hard. Flexible hours may keep Boomers working as well as the 51% of Millennials who missed work because of elder care responsibilities . Can free or low-cost education or better DEI policies attract more Gen Xers and GenZs?





Stephanie Rose VP EdAssist Client Relations Bright Horizons

ORLANDO HEALTH<sup>®</sup>



Wendy Reynolds Senior Director of Benefits Orlando Health



8:45 - 8:50 am

#### Chair's Welcome Address



Tiffanie Boyd SVP & Chief People Officer McDonald's, USA

#### 8:50 - 9:25 am

#### The Workforce is Hybrid. Are you ready?

- What are the implications of being "hybrid" on the workplace, company policies, culture, and talent?
- Key things to consider to build a hybrid strategy that works for you
- Lessons learned doing hybrid at scale for 10 years
- Mythbusters! Can we debunk some of the worries and media around hybrid work and its impact on inclusion, culture, early in career talent, advancement and diversity?





Jennifer Saavedra Chief Human Resources Officer Dell Technologies

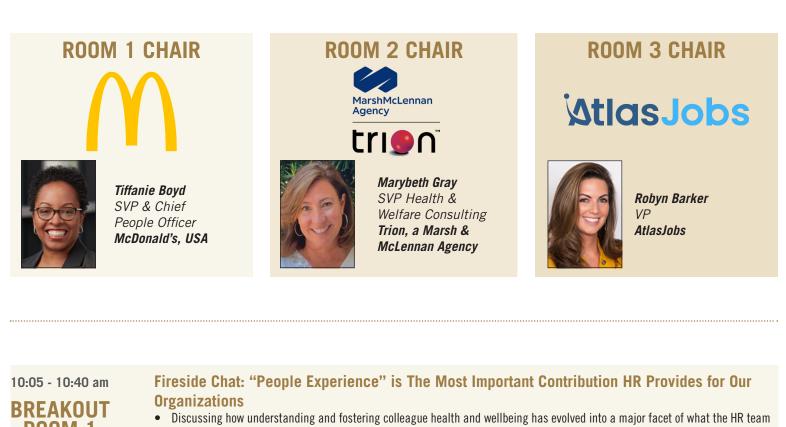
9:25 - 10:00 am

#### Underrepresented or Institutionally Failed? Building in DE&I as a Strategy for Growth

- Making the business case that DE&I is not just an HR exercise but one that needs to be built in as a core strategy for business growth or we are failing our key constituents: employees, consumers, and shareholders
- Examining the new forces at play that are rapidly accelerating both employee and consumer expectations of the role companies play in driving equality both inside our companies and within our communities
- Discuss how building an organization with a fairness mindset is key to our efforts and ultimately a strong, sustainable strategy
- Share human insights through storytelling that recognize the different needs, beliefs and expectations of our key stakeholders
- Reflect on the question how do we build an organization that values, respects, and includes all so that employees can be their best self and we can make powerful connections with our consumers?



Shelly McNamara Chief Equality & Inclusion Officer Procter & Gamble



- brings to the company as a whole
  Demonstrating the value of a purpose-driven culture for personal and professional growth, as well as a key driver of positive
- business outcomes
  What does health equity mean, and how are HR professionals moving the needle on what companies do for their employees?
- Illustrating how Diversity, Equity, and Inclusion foster a sense of belonging. What do the organizations that are great at DEIB all have in common? What lessons can we take from their examples?



Payal Sahni Becher Chief People Experience Officer, EVP Pfizer

#### 10:05 - 10:40 am

IVERSITY 8

**RETENTION &** 

DEVELOPMENT

#### Maximizing the Employee Experience:

- Discussing "Talent Moments that Matter"
- Exploring the importance of implementing innovations and changes we want to make, rather than the ones we had to make due to the disruption from the pandemic
- Tackling the challenge of talent retention: How to take the data from surveys to have insights on why employees are leaving and interjecting solutions towards motivation in different departments
- Offering best practices regarding individualized flexibility, talent acquisition, development and how to integrate an internal talent platform





**Pamela Moore-Thompson** VP, Talent Strategies and Organizational Effectiveness **UScellular** 



10:45 - 11:30 am INTERACTIVE THINK TANKS

### INTERACTIVE THINK TANKS

During the Day Two Morning Networking Break there will be four different 'Interactive Think Tank' areas set up in the Exhibition Hall. These are informal and unmoderated networking opportunities for like-minded attendees to get together in small groups to brainstorm and discuss issues of common interest. Icebreaking questions and topics of possible conversation will be provided but are by no means mandatory.



Inclusive Cultures and Environments



Mental Health and Returning Back to the Office



How Leadership Fosters Employee Support Systems



Leadership Succession Planning

#### 10:55 - 11:30 am Executive Focus Groups

Executive focus groups are informal moderated conversations among peers that occur during networking time outside the regularly scheduled conference agenda. There is no sign up. Delegates and speakers are welcome to opt into any focus group that interests them. The focus groups will take place in the corners of the Exhibition Hall in well-marked areas that include a sound barrier. All participants will be provided with wireless headphones to ensure everything said can be heard over the background noise of the Exhibition Hall.

#### HR CULTURE ORGANIZATIONAL DEVELOPMENT **EXECUTIVE FOCUS GROUP EXECUTIVE FOCUS GROUP Attracting More Candidates to Hourly Innovative Strategies in the HR Landscape: Roles Now and in the Future** Leveraging Opportunity as the Primary Benefit dish ATICRET Kim Giangrande Kristin D'Angelo SVP Human Resources VP, HR Business Partners LATICRETE International. Inc **DISH Network**

#### 11:35 am - 12:10 pm

## Talent Acquisition as a Revenue Driver: How GM, McDonald's, and US Xpress Transformed Recruiting to Drive Bottom Line Results

- We've all heard the trope that recruiting and talent acquisition is a "cost center." But what if it wasn't? What if TA leaders could position themselves as revenue drivers?
- Find out how companies like General Motors and McDonalds have returned millions to their bottom line. And hear directly from the SVP of Talent Acquisition at US Xpress, one of the country's largest trucking companies, on how his team has saved the business millions by reducing cost per hire by 30% and achieving hiring targets 3 months ahead of schedule all while navigating one of the most competitive labor pools in the country.
  - This session will explore the value that automating repetitive hiring tasks like candidate screening, interview scheduling, and onboarding can have on the business, and how it's helping employers hire faster and create better experiences for everyone.

PARADOX



Josh Zywien Chief Marketing Officer Paradox



Jacob Kramer SVP, Talent Acquisition US Xpress Enterprise Inc.

11:35 am - 12:10 pm

### Thrive in Uncertainty: Using Talent Data and Intelligence to Align Your Talent with Business Priorities

Do you have the right talent aligned to your top business priorities? Do you understand the talent you have today--their skills, experiences, and aspirations? In times of economic uncertainty, it becomes more critical than ever to ensure you have rich talent data and intelligence informing your talent deployment strategy. Helping you make the best decisions about talent, and matching up the right people in your organization to the right opportunities so your people and your organization can grow together.

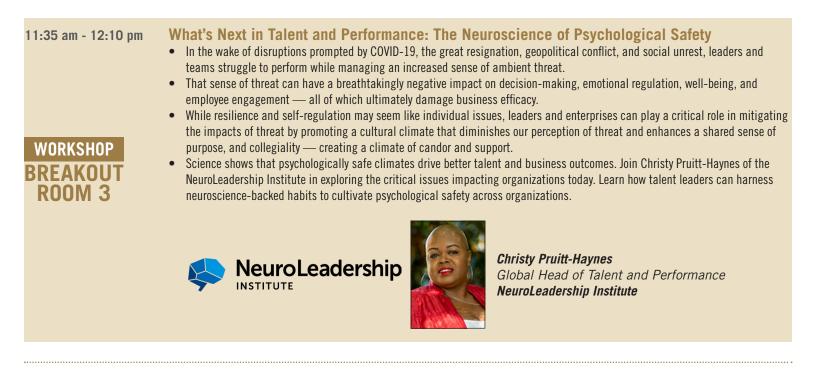


seekout>



**Claire Fang** Chief Product Officer **Seek0ut** 

### WORKSHOP REAKOUT ROOM 1



#### 12:15 - 12:50 pm Leading with

#### Leading with Purpose and Well-being

- Changing ways of working have elevated the need to create culture and belonging in new and different ways
- How can you take a holistic approach to creating an exceptional people experience?
- How can regular talent processes like onboarding and performance management drive connection to your company's values and purpose?
- How can you build organizational and leader capability around well-being to drive connection and performance?



*Teresa Mazur Head of HR, Global Corporate Functions Takeda Pharmaceutical* 

#### 12:50 - 1:50 pm Lunch-And-Learn Roundtable Discussions

Themed lunches are roundtable discussions on specific industry issues and challenges during lunch hour. Each roundtable will be led by a sponsor or delegate who is an expert in the field. Limited seating is available, so please sign up for your preferred topic through the event app. Choose from:



Retain and Attract Talent During the Great Resignation While Reevaluating Workplace Culture, Human Capital Strategy, and the Future Workforce



### deceuninck

*Lytia Watson* VP of Human Resources *Deceuninck North America*  Thriving through Uncertainty: Engaging Your Workforce While Addressing the Bottom Line





Larry Kleinman EVP, Chief Human Resources Officer Highmark Health

#### Employee Retention In A Highly Competitive Market





Angie Millette Director of Human Resources Preferred Materials







*Brooke Cartus* VP of Diversity, Equity & Inclusion *Seminole Hard Rock*  Purposeful Work Scheduling – Think Compressed Work Week, 4 Day Work Week

### WABASH

*Dave Teeter* VP, Talent & Organization Effectiveness *Wabash* 

*Scott Rozzi* VP, People Operations *Wabash*  When Change is Constant: Change is the New Normal. How Do We as Businesses and Organizations Stay Nimble, Flexible, and Empathetic to Avoid Change Fatigue?



Royal Caribbean Group

*Giselle Martinez* Director, Human Resources **Royal Caribbean Group** 

1:50 pm - 2:25 pm

#### Fireside Chat: The Great Reimagination: How to Foster a Sense of Belonging

- How can we begin to rethink and refocus to become more closely aligned with the mission of our organization
- Exploring the importance of connection and building relationships and how senior leadership can inspire a new generation of diverse talent
- Mastering how to identify barriers in your organization through a critical lens and exploring ways to remove them
- Understanding that one size does not fit all when it comes to solutions and offering insights into different approaches





John Ferguson Chief Human Resources Officer NASCAR 2:25 - 3:10 pm

#### Panel: Generating High Productivity Through Training and Total Workforce Engagement

- What does investing in your people look like on a day-to-day ongoing basis?
- How does the workforce contribute to steady cumulative improvements as the engine of long-term culture change and improved productivity?
- Discussing motivational tools that solicit grassroots contributions: Competition, recognition, entertainment, and a sense of accomplishment
- Offering examples where training, mentorship, job shadowing, and cycling through different job functions improves retention, job satisfaction, and contributes to improved performance
- How far can a culture of continuous improvement and total workforce engagement permeate an organization?

Moderator:



Marybeth Gray SVP Health & Welfare Consulting Trion, a Marsh & McLennan Agency

Panelists:



*Janette Batten VP, Global Talent Acquisition and Workforce Planning 3M Company* 



*Tania Perez Sastre Sr. Director HR Grupo Bimbo* 





*Aaron Holsinger* VP, Human Resources, Payroll, HRIS and Analytics *Ingersoll Rand* 



Danell O'Neill EVP, Brand, Marketing, HR, Corp. Comms & Facilities Topco Associates, LLC

### WOLSELEY



Steven Beggs Director, Talent Acquisition, Learning and Change Management Wolseley Canada Inc

3:10 - 3:15 pm

**Chair's Closing Address** 



*Tiffanie Boyd* SVP & Chief People Officer *McDonald's, USA*